

STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION
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February 19, 2003

RE: Electric Quality of Service Proceeding

Dear Workshop Participants:

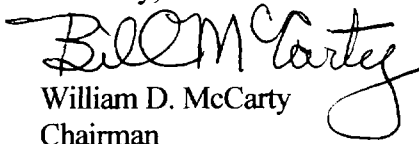
The Commission would like to thank everyone who completed the electric service quality data request we issued last November. We would also like to thank the utilities that recently tested our new outage reporting process. Both the data request responses and the outage testing provided the Commission with valuable information that allows us to move on to the next step of the Electric Service Quality proceeding.

On March 4, 2003, the Commission will host the first of a series of workshops to further explore the electric service quality issues addressed in the data request. The Commission anticipates there will be a total of five workshops to be held over the next ten months. We invite all of you to attend and participate in the discussions planned for each workshop.

Enclosed is an agenda for the first workshop. The sessions will be split between discussions on the outage reporting process the Commission has recently instituted and the development of reporting criteria for reliability statistics. The discussions will focus on the operational and technical aspects of these topics.

If you have any questions regarding this or future workshops, please contact Laura Cvengros at (317) 233-5315 or lcvengros@urc.state.in.us.

Sincerely,


William D. McCarty
Chairman

cc: Commissioner Hadley
Commissioner Ripley

Commissioner Landis
Commissioner Ziegner